

Data Business Broadband - ADSL

Internet connections with choice and flexibility – just what you asked for.

Speed (downloads per second / uploads per second)	Plan name	Included monthly data ¹	Monthly Fee
Standard ADSL			
1500/256 kbps	1500/256 kbps 10GB ADSL	10GB	\$50.00
	1500/256 kbps 25GB ADSL	25GB	\$60.00
	1500/256 kbps 50GB ADSL	50GB	\$70.00
	1500/256 kbps 100GB ADSL	100GB	\$80.00
	1500/256 kbps 200GB ADSL	200GB	\$95.00
512/128 kbps	512/128 kbps 5GB ADSL	5GB	\$45.00
	512/128 kbps 10GB ADSL	10GB	\$50.00
512/512 kbps	512/512 kbps 50GB ADSL	50GB	\$100.00
	512/512 kbps 100GB ADSL	100GB	\$110.00
Open (8Mbps/384 kbps)	ADSL Open 10GB	10GB	\$90.00
	ADSL Open 25GB	25GB	\$95.00
	ADSL Open 50GB	50GB	\$100.00
	ADSL Open 100GB	100GB	\$110.00
	ADSL Open 200GB	200GB	\$130.00



¹ There is no excess usage charge. Once you have used your included monthly data allowance the speed of your service will be reduced to 64kbps for the duration of the current billing period. If you find you regularly go over your data allowance you may wish to upgrade your plan. Please note charges apply for plan upgrades. Unused monthly data allowances do not carry over to the next billing period.

Broadband speeds explained: speeds specified represent maximum possible connection speeds. Speeds for all broadband service plans are dependent on how far you are from the local telephone exchange, configuration and quality of your phone line, quality of your broadband ADSL modem and line filter, the number and type of services being used in your neighbourhood, interference from outside sources, your computer's hardware and software set up, and the configuration of any computer you are trying to access.

Call (03) 5454 5000 or visit
bendigo.communitytelco.com.au

Bendigo Community Telco Ltd ABN 88 089 782 203
trading as Bendigo Community Telco*

Community
Telco 

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Terms and conditions

1. Service availability is dependent on geographic location.
2. Plans are available month-to-month or on a 24 month contract. Fees apply for early termination of a fixed term contract. Applicable early termination fees are detailed in our Schedule of Charges, available on our website. Minimum costs for each plan are:

Plan name	Monthly Fee	Minimum cost over 24 months
1500/256kbs 10GB ADSL	\$50.00	\$1,200
1500/256kbs 25GB ADSL	\$60.00	\$1,440
1500/256kbs 50GB ADSL	\$70.00	\$1,680
1500/256kbs 100GB ADSL	\$80.00	\$1,920
1500/256kbs 200GB ADSL	\$95.00	\$2,280
512/128kbs 5GB ADSL	\$45.00	\$1,080
512/128kbs 10GB ADSL	\$50.00	\$1,200
512/512kbs 50GB ADSL	\$100.00	\$2,400
512/512kbs 100GB ADSL	\$110.00	\$2,640
ADSL Open 10GB	\$90.00	\$2,160
ADSL Open 25GB	\$95.00	\$2,280
ADSL Open 50GB	\$100.00	\$2,400
ADSL Open 100GB	\$110.00	\$2,640
ADSL Open 200GB	\$130.00	\$3,120

3. Customers signing up to a contracted service will receive \$0 connection and a \$0 up front modem. The modem included within your plan is as specified on your application form and must be obtained from us at the time of sign-up or it is forfeited.
4. If you sign up to a month-to-month plan, you may purchase a modem outright from us or bring your own modem if it is approved for use on our network.

5. Your pricing plan sets out the amount of included data that you can download in a billing month. Data usage will be counted in kilobytes, where 1,000KB = 1MB.
6. If your monthly download data usage exceeds your included monthly download limit your speed will be reduced to no worse than 64kpbs. You can obtain an indication of your usage via the online usage meter on our website.
7. We will restrict all peer-to-peer traffic across our network. The restriction imposed will be no worse than 64kpbs.
8. All ADSL plans featured do not include email account(s).
9. Incorrect call-out fee (charged if you lodge a fault, and when a technician visits your premises no fault is found) is \$165.00 per instance.
10. Plan change fee (within current speed) is \$10.00 and will apply to all plan change requests (month-to-month plans) and plan upgrade requests (24 month contract plans). This charge will be billed as a once off charge on your invoice.
11. Services cancelled prior to the completion of the order will incur a \$110 order withdrawal fee.
12. The following additional fees apply to month-to-month plans:
 - New connection fee is \$100. This will be billed as a once off charge on your first invoice.
 - Churn connection fee is \$50 and is charged if you transfer your existing service from another carrier.
 - Speed change fee is \$50 and will apply to all speed change requests. This charge will be billed as a once off charge on your invoice.
 - Disconnection fee is \$99 per service if service is disconnected within six months of activation.
 - Disconnection fee of \$10 per service will apply if you disconnect your service after six months of activation.
13. All applications for service are subject to credit assessment and acceptance.

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 trading as Bendigo Community Telco®
 (CT0103) (05/12)

This price list is effective 6th February 2011. All prices include GST.

For full terms and conditions please refer to our Standard Form of Agreement and Acceptable Use Policy, copies of which are available at our website: bendigo.communitytelco.com.au. You must adhere to these terms when using this service.